**Contact Information**

City of New Braunfels Parks & Recreation  
Monday - Friday 8am-5pm  
nbtexas.org/rivers  
830-221-4350

River Operations Manager  
Amy Niles  
830-221-4628  
aniles@nbtexas.org

New Braunfels Chamber of Commerce  
Monday - Friday 8am-5pm  
1-800-572-2626  
tubeinnewbraunfels.com

Weekend/Holiday Contact  
Park Rangers: 830-837-0048  
Park Rangers (Parking): 830-481-0625

River Clean-Up Volunteer Information  
Click for information on the [Dos Rios Watershed Clean-Up](#) or contact the City of New Braunfels Watershed Management at 830-221-4020.

**Addresses**  
**Prince Solms Park/City Tube Chute:** 100 Liebscher Dr., New Braunfels, TX 78130

**Hours of Operation**  
As a state waterway, the rivers remain open at all times except for times of emergency such as high water events. Public access river parks (Prince Solms Park/Hinman Island/Last Public Exit) are open daily from 6AM-midnight.
How much is parking and where can I park?
This Parking Map shows the parking areas for the Comal River. Be advised, some lots are pay to park only (ParkMobile) and parking along most residential streets is prohibited. Parking fees are non-refundable.

River Parking Lot Fees: May 1st - Labor Day, 8AM-7PM

- **Prince Solms Park** $20.00 per visit per vehicle
- **Hinman Island Drive** $30.00 per visit per vehicle (closed weekends and holidays)
- **Elizabeth Street Lot** $10.00 per visit per vehicle on weekends and holidays ONLY (Weekdays FREE)
- **East San Antonio Street** $20.00 per visit per vehicle
- **Mill Street** $20.00 per visit per vehicle

Live Inside the New Braunfels City Limits? Resident River Passes and Resident River Parking Passes are available with proof of residency at the Parks & Recreation Administrative Office.

Using an outfitter? River Outfitters typically have on-site or no charge parking with shuttle services provided. Contact the outfitter for more information.

How do I pay for parking?
Download the Parkmobile app. Create an account or select the vehicle license plate number, if your account is already created. Enter or select the zone number for the lot and enter payment info. You can also call ParkMobile at 877-727-5457 to pay over the phone.

How early should I arrive to get a parking spot?
Prince Solms Park, San Antonio St. and Mill St. usually are filled by 11am on weekends and holidays. The Elizabeth St. lot fills up later in the day.

Is there a fee to park at Prince Solms Park for Residents?
Parking at Prince Solms Park is $20 per vehicle per visit for all visitors, residents and non-residents, May 1-Labor Day, 8am-7pm.

Who should I contact if I get a parking citation?
Contact the City of New Braunfels Municipal Court Monday thru Friday 9am-4pm at 830-221-4180 or visit www.nbtexas.org/court.
WHAT IS ALLOWED?

What can I bring to drink?
Bring any beverage you’d like, just no glass, polystyrene (Styrofoam), or disposable one-time use containers. Click here for a list of approved containers.

What is the disposable container ordinance?
Disposable container means a food or beverage receptacle designed to be used once then thrown away. Disposable containers include, but are not limited to, metal and aluminum cans, glass containers, polystyrene (Styrofoam) cups and containers, cardboard containers, paper sacks, boxes, paper napkins and towels, plastic bags and one-time use containers and utensils. Refer to the rules and regulations for a guide on what is allowed.

What size cooler can I bring?
Coolers must be 30 quarts or smaller and must be secured by a zipper, Velcro snap, mechanical latch, or bungee cord to prevent the contents from falling out of the cooler.

What is not allowed on the river?
Glass, polystyrene (Styrofoam), inflatables over 5ft in diameter, gravity-fed volume drinking devices, containers under 5oz, coolers over 30 quarts and disposable food/beverage containers.

Can I bring my pets on the river?
Pets are allowed on the river but we recommend they have proper safety equipment. Dogs must be on a leash while on land per City Ordinance.

Can we paddle board, kayak, or scuba dive?
Yes. Paddle boards and kayaks are allowed on the Comal and Guadalupe but they must portage around the City Tube Chute. During peak season on weekends and holidays, paddle boards and kayaks will not be allowed to exit at the Last Public Exit.
Is there an age requirement on the river?
There is no age requirement/limit on the river since it is a state waterway. We recommend that all visitors are strong swimmers and/or have proper fitting life-jackets. Children must be supervised by a chaperone at all times. There is a risk with entering any natural waterway which should be considered.

How deep is the river?
The river varies in depth and depth depends on the flow. Areas can range from two (2) feet to over fifteen (15) feet in depth.

Is the river safe?
Caution should always be exercised in an ANY open body of water due to wildlife (ie, fish, snakes, turtles and ducks), natural obstructions and water flow. Water can be deep, fast flowing, cold, have uneven surfaces and may hide submerged objects/debris. Please exercise caution and pay attention to signs along the river.

Are lifeguards on duty?
Lifeguards are on duty only at the City Tube Chute (main chute downstream of Hinman Island Park) weekends in May and daily from June - mid August during operating hours. Lifeguards are not present after Labor Day (first Monday in September).

Do you provide life jackets?
Life-jackets are available from Spring Break through September at Hinman Island Park and the Prince Solms Park Gateway. Life-jackets are to be returned at the Last Public Exit, Hinman Island Park or the Prince Solms Park Gateway.

How do I notify someone if there’s an emergency on the river?
Call 911. Find the nearest river marker sign located along the riverbank to give your location. River marker signs are numbered, purple and yellow triangular signs.

What are the river flows/levels?
River flows can be found here.
Where do I enter and exit the river?
Public river entrances to the Comal river are at Hinman Island Park and Prince Solms Park. Public river exits are the Garden Street Exit and the Last Public Exit. Some River Outfitters have private entry and exit points.

What hours am I allowed to float?
Public river access parks are open from 6am-midnight on the Comal River.

Do you provide tubes, or can I bring my own?
You can bring your own tubes or tubes can be rented from private River Outfitters. Tubes can also be rented from the City Tube Chute facility during regular operating hours.

How long is the float?
1.5 to 2.5 hours depending on the flow rate and number of tubers in the water.

How do I get back to Prince Solms/Hinman Island Park from the Last Tubers exit?
Are shuttle services offered?
Shuttle services are provided by Private River Outfitters. If not using an outfitter, guests will need to walk back to Prince Solms Park from the Last Public Exit (approx 10-15 minute walk).

If I have private access to the river where can I exit?
You can exit at either the Garden Street Exit or the Last Public Exit.

How big of a tube can I bring? Are two person tubes allowed?
Tubes cannot exceed five (5) ft in length or diameter. Two person tubes are allowed if their length or diameter does not exceed five (5) ft.

Are there lockers to store personal items while tubing?
Lockers are not provided at the City Tube Chute or any City Park. Personal items must be kept with you or stored safely in your vehicle during your float.

Do you have a lost and found?
You can call 830-221-4367 Monday- Friday, 8am-5pm. On weekends and holidays, contact a Park Ranger at 830-837-0048 for assistance.
Can I go through the City Tube Chute multiple times?
During peak season, when the City Tube Chute is staffed with Lifeguards (May - September), you will need to purchase a separate wristband from the Tube Chute building in order to go through the Chute multiple times.

Can I hang around the Tube Chute area?
During peak season, when the City Tube Chute is staffed with Lifeguards (May - September), you will need to purchase a separate wristband from the Tube Chute building in order to go through the Chute multiple times and stay on City property.

Is there a restriction on music/noise?
Music is allowed but should not be heard from over 50ft away per city ordinance. Citations will be issued for violations.

Am I able to set up a tent at Hinman Island Park?
Camping tents are not allowed in any City Park. Canopies without bottoms are allowed as long as they are not staked into the ground.

How do I pay for picnic fees at Hinman Island?
On weekends and holidays, Easter through September, Park Rangers will collect a $25 picnic fee per picnic space. Both cash and credit cards are accepted. Park Rangers will come to your picnic site to collect the fee. Residents may use one picnic space at no charge with proof of residency.

Is there river access in Landa Park?
River access is not available in Landa Park. The only location where patrons may access the river within Landa Park is the Wading Pool, per City Ordinance. The first public access to the Comal River is at Hinman Island Park.

Are we allowed to feed the animals?
Per City Ordinance, there is no feeding of wildlife allowed to include deer, squirrels, ducks and geese.
How do I receive my Resident River Parking Pass?
Bring your proof of residency to the Park Administrative Office, Monday-Friday 8am-5pm. The pass is free and valid for three (3) years. Click here for more information.

How do I receive my Resident River Pass?
Bring your proof of residency to the Park Administrative Office, Monday-Friday 8am-5pm. The pass is free and valid for three (3) years. All family members receiving a pass must be present to have their photo taken. Click here for more information.

How do I purchase a Prince Solms Sports Parking Pass?
Bring your proof of residency to the Park Administrative Office, Monday-Friday 8am-5pm. The pass is $40 and is valid for two (2) years. This pass allows you to park at Prince Solms Park at no charge if you’re using the Tennis Courts, Basketball Court, or Disc Golf Course. This parking pass may not be used to park for river recreation. Click here for more information.