

Important Phone Numbers

New Braunfels Police Dept.
830-221-4100

New Braunfels Fire Dept.
830-221-4200

CNB/Office of Emergency Mgmt.
830-221-4270

New Braunfels Public Works
830-221-4020

American Red Cross
830-608-9876

Comal County Emergency Mgmt.
830-221-1108

Guadalupe County Emergency Mgmt.
830-303-9702

Texas Dept. Public Safety
512-424-2000

Texas Division of Emergency Mgmt
512-424-2000



Alert Notification System

Keeping you informed and safe!

Office of Emergency Management

424 South Castell Avenue
New Braunfels, TX 78130

830-221-4270
Fax 830-626-5578



Emergency Alert and Notification System

In April 2011 the City of New Braunfels enhanced the Alert Notification System to better protect and ensure the public safety of our residents and visitors. New Braunfels offers something for everyone to enjoy, most notably the Comal and Guadalupe Rivers. As the city of two rivers, residents and visitors enjoy lazy afternoons tubing and picnicking along the tranquil rivers. There are rare occasions that our rivers are not tranquil and become a hazard to life and property.

New Braunfels is located in Flash Flood Alley and is particularly vulnerable to flooding. Recorded data dating back to the early 1900's details New Braunfels as having floods, with most recent floods of 1972, 1998, 2002, and 2010 triggering the need to enhance the city's warning system with installation of Outdoor Warning Sirens. These sirens will alert citizens and visitors in a more safe and timely manner. The Alert Notification System consists of eight (8) sirens strategically located throughout the city (see map inside brochure).

In the event of an emergency, these sirens will be activated and a tone will be heard. Following a short tone of 5 seconds modulator sirens will broadcast an explanation of what has occurred and what actions you should take. Tone only sirens will broadcast only a tone.

**Numbers 2,3,5 & 6 are modulator sirens.
Numbers 1,4,7 & 8 are tone-only sirens.**



When the emergency sirens are activated tune to 1420 on your AM dial of your radio for important additional information.

The Emergency Notification System (similar to Reverse 911) will be the second tier of notification. This system will notify immediately impacted residents and visitors that have land line phone lines (not cellular) of any instructions to be followed and shared with your neighbors and family members to help ensure everyone's safety. In areas of immediate impact, residents and visitors will see first responders (Police & Fire) going door-to-door with information as a third tier approach to the City of New Braunfels Alert Notification System.

We invite our residents and visitors to have a wonderful time and enjoy the beauty that encompasses the New Braunfels area while remaining alert for any activated sirens that may provide lifesaving information.

First and foremost,
BE PREPARED
in the event a disaster requires mass evacuation or sheltering.

Have an emergency "Go Kit" that includes:

- Medicines
- Pet items
- Important Papers
- Food and Water
(for 72 hours minimum)

When an emergency evacuation is ordered by the Mayor... **GO!**

New Braunfels Alert Notification System

