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## **Municipal Court Wins Technology Awards**

**New Braunfels, TX** – New Braunfels Municipal Court is the recent recipient of two technology awards.

The 2019 Tyler Public Sector Excellence Award was awarded to the Court for the exhibition of leadership, innovation, and excellence. The Court has implemented new technology that provides convenience and expediency to the Court’s customers. Through the use of recorded video conferencing, the Municipal Court has provided an alternative mechanism for eligible customers to appear before the Judge and complete their cases via video. This video conferencing option is used in collaboration with Tyler Technologies Incode software and provides a more efficient case management process for the Court, and improved customer service for the public.

The Court has also been awarded the 2019 McMillan Award for innovation in Court Technology. The award will be presented to Municipal Court Judge Rose Zamora at the National Center for State Court’s Court Technology Conference in September of 2019. This award is given to a court professional who has developed an innovative idea, program, product, or process related to court technology.

“We are among the top courts in the nation offering innovation in court technology and it is with great pride that our hard work is being noticed,” says Judge Rose Zamora.

New Braunfels Municipal Court was recognized for several achievements including an active GIS warrant map created by City staff, and interactive court search system, and the court video conferencing process.

“It is our goal to continue to strive for excellence, especially in the area of technology, so that we can provide convenience to our users” says Robin Shellard, Court Administrator.

“I appreciate the support of the City Council and City Manager as we work together to make these improvements that help us better serve the community,” says Judge Rose Zamora.

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