

Hurricane Harvey Resource Guide

General Resource Information

American Red Cross

1-866-438-4636

Local American Red Cross

713-526-8300

<http://www.redcross.org/>

City of Houston 2-1-1

Text the number 898211 and write Houstonflood in the message bar to receive updated information on flood recovery from 2-1-1

Federal Emergency Management Agency

1-800-621-3362 TTY1-800-462-7585

www.disasterassistance.gov

FEMA Assistance

<https://www.fema.gov/hurricane-harvey>

FEMA Advisory: Unified Response to Hurricane Harvey

<http://www.usfra.org/group/fema/forum/topics/fema-advisory-response-to-hurricane-harvey-continues#.WawuRtKrrIU>

Harris County Office of Emergency Management

713-881-3100

<http://www.houstonemergency.org/>

Harris County Evacuation

211 (County Wide) 311 (Houston Wide)

Salvation Army

713-752-0677

Social Security Administration

1-800-772-1213

Texas Emergency Assistance Hotline

1-877-541-7905

Towed Vehicles

713-308-8580

United Way

713—685-2300 or Text 898211 or email www.helpline.org



To find out of additional resources available in Texas, please visit <https://www.disasterassistance.gov/get-assistance/find-assistance> and click on Find Assistance

Mass Care Shelter

Search for open shelters by texting SHELTER and a Zip Code to 43362 (4FEMA) Ex. Shelter 01234

Below is a list of a few shelters:

First Baptist Church Highlands 210 N. Magnolia Highlands, Houston
First Baptist Church Huffman 25503 FM2100, Houston
Golden Acres Baptist Church 2812 Pansy, Pasadena
American Legion Hall 14890 FM 2100 Rd., Houston
Crossway Community Church 807 Russell Palmer Rd., Kingwood
Trini Mendenhall 1414 Wirt Rd, Houston
First Baptist Church North 4422 Lauder Rd, Houston
Summer Creek Baptist Church 12159 W Lake Houston, Houston
Providence Community Church 5370 FM 1960, Atascosita
Creskide Park Junior High 8711 Creskide Green Dr., The Woodlands
Sagemont Church Annex. 11600 Hughes Road, Houston
Life Path Church 17703 W Little York, Houston
Seventh Day Adventist 1614 Bingle Rd, Houston
Humble Civic Center 8301 Will Clayton Pkwy, Humble
Grace View Baptist 25510 TX-249, Tomball
Jimmy Burke Activity Center 500 W 13th St, Deer Park
Pathway Church 20802 Rhodes Rd, Spring
Lone Star -Cy Fair 9191 Barker Cypress, Cypress
Forge for Families 3435 Dixie Drive, Houston
North Shore Community Fellowship 444 Maxey Road, Houston



It is strongly encouraged to use verified sources to locate available shelters, such as the [Red Cross website](#). To check on family members in shelters call 1-866-526-8300 option 3

Red Cross Shelter Locations

<http://www.redcross.org/get-help/disaster-relief-and-recovery-services/find-an-open-shelter>

Transitional Shelter Assistance (TSA)

Individuals or households may be eligible for TSA if:

- They register with FEMA for assistance
- They pass identity verification
- Their pre-disaster primary residence is located in a geographic area that is designated for TSA and occupancy is verified
- As a result of the disaster, they are displaced from their pre-disaster residence and they are currently not living in their primary residence.
- Eligible individuals have the ability to locate a participating hotel/motel online by visiting www.femaevachotels.com

Counseling Services

Disaster Related Crisis Counseling (available 24 hours)
713-970-7070

The primary goal of these programs is to alleviate the suffering experienced by survivors and victims of disasters. Services include, but are not limited to:

- Coordination of disaster mental health services
- Development of crisis counseling and brief therapy programs

Text the number 66746 and write TALKWITHUS in the message bar to talk to a professional about emotional distress (ex. 66746 as the number and text "TALKWITHUS" for the message) or call 1-800-985-5990

Catholic Charities
713-526-4611

Family Houston
713-861-4849

Houston Galveston Institute
713-526-8390

Innovative Alternatives – Bay Area
832-864-6000

Jewish Family Service
713-667-9336

Montrose Counseling Center
713-529-0037

Suicide and Depression Crisis Intervention of Houston
713-HOTLINE (713-468-5463)
Teen Line (24/7)
713-529-TEEN (713-529-8336)

The Harris Center for Mental Health and IDD
713-970-7000



Healthcare Services

City of Houston Health & Human Services Dept.	832-393-5169
Good Neighbor Healthcare Center	713-529-3597
Harris Health System	713-566-6400
Houston-Area Healthcare Resources Access Health	281-342-4530
Legacy Community Health	832-548-5000

Employment/Unemployment

To be eligible for help under Disaster Unemployment you must:

- Have worked or been scheduled to work in the disaster area, but because of the disaster no longer have a job, a place to work in the area, or you could not get to your work because of disaster damage; or
- Have become the head of the household and need employment because the head of household died as a result of the disaster; or
- If you were self-employed but have lost all or part of your livelihood as a result of this disaster, you must provide an income tax form (Schedules SE and Schedule C or Schedule F) or other proof of your self-employment to receive disaster unemployment benefits.

You can call 1-800-621-FEMA (TTY: 1-800-462-7585)

Employment Career & Recovery Resources, Inc.
713-754-7000

Family Services of Greater Houston (Veterans)
713-861-4849

Goodwill, Inc.
713-590-3123

Houston Area Urban League
713-393-8700

Northwest Assistance Ministries (NAM)
281-885-4616

Workforce Solutions
1-888-469-5627 (<http://www.wrksolutions.com>)

Other Benefits Supplemental Nutrition Assistance Program (SNAP) 2-1-1 option 2



Food Banks

Houston Food Bank Hotline: 832-369-9390 <http://www.houstonfoodbank.org>

Alabaster Store House Pantry

281-442-6334
3200 N. Alexander
Baytown, TX 77520

Baytown United SDA

281-837-6563
1101 W. Nazro
Baytown, TX 77520

Calvary Church of the Nazarene

832-742-8917
15049 Wallisville Road
Houston, TX 77049

Alvin Community Food Pantry

281-824-8871
1212 S. Durant
Alvin, TX 77511

Catholic Charities- Galveston

409-762-2062
1204 45th St.
Galveston, TX 77552

Catholic Charities- Texas City

409-948-0405
1604 ½ 9th Ave. North
Texas City, TX 77590

Bayshore Baptist Church Food Pantry

281-4710332
11315 Spencer Hwy
LaPorte, TX 7757

San Jacinto College Student Engagement Office

Central, North, and South Campus
Food Pantry

It is strongly encouraged to use verified sources to locate available food pantries, such as the Houston Food Bank website <http://www.houstonfoodbank.org> by entering your zip code.

Please verify the operating hours prior to visiting each location.



Additional Resources

Disaster Pharmacy Assistance

<https://texpharm.site-ym.com/page/DisasterPharmacyAssi>

Texas Children's Hospital: Helping Children Cope with Hurricane Aftermath

<http://www.texaschildrens.org/blog/tips-helping-children-cope-hurricanes-storms-and-their-aftermath>

Texas Governor Hurricane Center

<https://gov.texas.gov/hurricane>

TEA Issues Missed School Day Waivers

http://tea.texas.gov/About_TEA/News_and_Multimedia/Press_Releases/2017/Commissioner_Morath_authORIZES_Missed_School_Day_waivers_for_districts_affected_by_Hurricane_Harvey/

TWC

Unemployment https://m.facebook.com/story.php?story_fbid=1522571524467156&substory_index=0&id=239766759414312

PISD Hurricane Resources (Pasadena ISD)

<http://www1.pasadenaisd.org/pisdstrong>

CCISD Hurricane Resources

<http://ccisd.net/ccisdcares>

PISD Disaster Relief Resources

<http://www.pearlandisd.org/Page/15175>

Vehicle Replacement

https://www.tceq.texas.gov/airquality/mobilesource/vim/how_to_apply.html

Brazoria County

<http://brazoriacountytx.gov/home>

Texas Homeless Education Office

http://www.theotx.org/resource_type/trauma/

Texas Network of Youth Services

<http://tnoys.org/how-to-help-texas-child-welfare-and-youth-service-programs-impacted-by-hurricane-harvey/>

Mental Health America of Greater Houston

<http://www.mhahouston.org/>

All-Hazard Preparedness Information

<http://prepare.readyharris.org/>

Harris County Flood Control District

<https://www.hcfd.org/>

[Download the Harris County ReadyHarris Mobile App](#)

Flood Safety Tips and Resources

<http://www.floodsafety.noaa.gov/>

Report Flooding in Harris County

<https://www.surveymonkey.com/r/HomeFlooding>

Fort Bend County Information

<http://fbcoem.org/>

Checklist

When you apply for services, please have the following information available:

- Social Security number
- Current and pre-disaster address
- Telephone numbers where you can be contacted
- Insurance Information
- Total household income
- A routing and account number from your bank (only necessary if you want to have disaster assistance funds transferred directly)