Hurricane Harvey Resource Guide

General Resource Information

American Red Cross
1-866-438-4636
Local American Red Cross
713-526-8300
http://www.redcross.org/

City of Houston 2-1-1
Text the number 898211 and write Houstonflood in the message bar to receive updated information on flood recovery from 2-1-1

Federal Emergency Management Agency
1-800-621-3362 TTY1-800-462-7585
www.disasterassistance.gov

FEMA Assistance
https://www.fema.gov/hurricane-harvey

FEMA Advisory: Unified Response to Hurricane Harvey

Harris County Office of Emergency Management
713-881-3100
http://www.houstonemergency.org/

Harris County Evacuation
211 (County Wide) 311 (Houston Wide)

Salvation Army
713-752-0677

Social Security Administration
1-800-772-1213

Texas Emergency Assistance Hotline
1-877-541-7905

Towed Vehicles
713-308-8580

United Way
713—685-2300 or Text 898211 or email www.helpline.org

To find out of additional resources available in Texas, please visit https://www.disasterassistance.gov/get-assistance/find-assistance and click on Find Assistance
Mass Care Shelter

Search for open shelters by texting SHELTER and a Zip Code to 43362 (4FEMA) Ex. Shelter 01234

Below is a list of a few shelters:
First Baptist Church Highlands 210 N. Magnolia Highlands, Houston
First Baptist Church Huffman 25503 FM2100, Houston
Golden Acres Baptist Church 2812 Pansy, Pasadena
American Legion Hall 14890 FM 2100 Rd., Houston
Crossway Community Church 807 Russell Palmer Rd., Kingwood
Trini Mendenhall 1414 Wirt Rd, Houston
First Baptist Church North 4422 Lauder Rd, Houston
Summer Creek Baptist Church 12159 W Lake Houston, Houston
Providence Community Church 5370 FM 1960, Atascosita
Creekside Park Junior High 8711 Creekside Green Dr., The Woodlands
Sagemont Church Annex. 11600 Hughes Road, Houston
Life Path Church 17703 W Little York, Houston
Seventh Day Adventist 1614 Bingle Rd, Houston
Humble Civic Center 8301 Will Clayton Pkwy, Humble
Grace View Baptist 25510 TX-249, Tomball
Jimmy Burke Activity Center 500 W 13th St, Deer Park
Pathway Church 20802 Rhodes Rd, Spring
Lone Star -Cy Fair 9191 Barker Cypress, Cypress
Forge for Families 3435 Dixie Drive, Houston
North Shore Community Fellowship 444 Maxey Road, Houston

It is strongly encouraged to use verified sources to locate available shelters, such as the Red Cross website. To check on family members in shelters call 1-866-526-8300 option 3

Red Cross Shelter Locations

Transitional Shelter Assistance (TSA)

Individuals or households may be eligible for TSA if:
- They register with FEMA for assistance
- They pass identity verification
- Their pre-disaster primary residence is located in a geographic area that is designated for TSA and occupancy is verified
- As a result of the disaster, they are displaced from their pre-disaster residence and they are currently not living in their primary residence.
- Eligible individuals have the ability to locate a participating hotel/motel online by visiting www.femaevachotels.com
Counseling Services

Disaster Related Crisis Counseling (available 24 hours)
713-970-7070

The primary goal of these programs is to alleviate the suffering experienced by survivors and victims of disasters. Services include, but are not limited to:

- Coordination of disaster mental health services
- Development of crisis counseling and brief therapy programs

Text the number 66746 and write TALKWITHUS in the message bar to talk to a professional about emotional distress (ex. 66746 as the number and text “TALKWITHUS” for the message) or call 1-800-985-5990

Catholic Charities
713-526-4611

Family Houston
713-861-4849

Houston Galveston Institute
713-526-8390

Innovative Alternatives – Bay Area
832-864-6000

Jewish Family Service
713-667-9336

Montrose Counseling Center
713-529-0037

Suicide and Depression Crisis Intervention of Houston
713-HOTLINE (713-468-5463)
Teen Line (24/7)
713-529-TEEN (713-529-8336)

The Harris Center for Mental Health and IDD
713-970-7000

Healthcare Services

City of Houston Health & Human Services Dept. 832-393-5169
Good Neighbor Healthcare Center 713-529-3597
Harris Health System 713-566-6400
Houston-Area Healthcare Resources Access Health 281-342-4530
Legacy Community Health 832-548-5000
Employment/Unemployment

To be eligible for help under Disaster Unemployment you must:

• Have worked or been scheduled to work in the disaster area, but because of the disaster no longer have a job, a place to work in the area, or you could not get to your work because of disaster damage; or

• Have become the head of the household and need employment because the head of household died as a result of the disaster; or

• If you were self-employed but have lost all or part of your livelihood as a result of this disaster, you must provide an income tax form (Schedules SE and Schedule C or Schedule F) or other proof of your self-employment to receive disaster unemployment benefits.

You can call 1-800-621-FEMA (TTY: 1-800-462-7585)

Employment Career & Recovery Resources, Inc.
713-754-7000

Family Services of Greater Houston (Veterans)
713-861-4849

Goodwill, Inc.
713-590-3123

Houston Area Urban League
713-393-8700

Northwest Assistance Ministries (NAM)
281-885-4616

Workforce Solutions
1-888-469-5627 (http://www.wrksolutions.com)

Other Benefits Supplemental Nutrition Assistance Program (SNAP) 2-1-1 option 2
# Food Banks

**Houston Food Bank Hotline:** 832-369-9390  [http://www.houstonfoodbank.org](http://www.houstonfoodbank.org)

<table>
<thead>
<tr>
<th>Food Bank Name</th>
<th>Phone Number</th>
<th>Address</th>
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<tbody>
<tr>
<td>Alabaster Store House Pantry</td>
<td>281-442-6334</td>
<td>3200 N. Alexander, Baytown, TX 77520</td>
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<tr>
<td>Baytown United SDA</td>
<td>281-837-6563</td>
<td>1101 W.Nazro, Baytown, TX 77520</td>
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<tr>
<td>Calvary Church of the Nazarene</td>
<td>832-742-8917</td>
<td>15049 Wallisville Road, Houston, TX 77049</td>
</tr>
<tr>
<td>Alvin Community Food Pantry</td>
<td>281-824-8871</td>
<td>1212 S. Durant, Alvin, TX 77511</td>
</tr>
<tr>
<td>Catholic Charities- Galveston</td>
<td>409-762-2062</td>
<td>1204 45th St., Galveston, TX 77552</td>
</tr>
<tr>
<td>Catholic Charities- Texas City</td>
<td>409-948-0405</td>
<td>1604 ½ 9th Ave. North, Texas City, TX 77590</td>
</tr>
<tr>
<td>Bayshore Baptist Church Food Pantry</td>
<td>281-4710332</td>
<td>11315 Spencer Hwy, LaPorte, TX 7757</td>
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<tr>
<td>San Jacinto College Student Engagement Office</td>
<td></td>
<td>Central, North, and South Campus, Food Pantry</td>
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It is strongly encouraged to use verified sources to locate available food pantries, such as the **Houston Food Bank website** [http://www.houstonfoodbank.org](http://www.houstonfoodbank.org) by entering your zip code. Please verify the operating hours prior to visiting each location.
Additional Resources

Disaster Pharmacy Assistance
https://texpharm.site-ym.com/page/DisasterPharmacyAssistance

Texas Children’s Hospital: Helping Children Cope with Hurricane Aftermath

Texas Governor Hurricane Center
https://gov.texas.gov/hurricane

TEA Issues Missed School Day Waivers

TWC Unemployment
https://m.facebook.com/story.php?story_fbid=1522571524467156&substory_index=0&id=239766759414312

PISD Hurricane Resources (Pasadena ISD)
http://www1.pasadenaisd.org/pisdstrong

CCISD Hurricane Resources
http://ccisd.net/ccisdcares

PISD Disaster Relief Resources
http://www.pearlandisd.org/Page/15175

Vehicle Replacement

Brazoria County
http://brazoriacountytx.gov/home

Texas Homeless Education Office
http://www.theotx.org/resource_type/trauma/

Texas Network of Youth Services

Mental Health America of Greater Houston
http://www.mhahouston.org/
All-Hazard Preparedness Information
http://prepare.readyharris.org/

Harris County Flood Control District
https://www.hcfcd.org/

Download the Harris County ReadyHarris Mobile App

Flood Safety Tips and Resources
http://www.floodsafety.noaa.gov/

Report Flooding in Harris County
https://www.surveymonkey.com/r/HomeFlooding

Fort Bend County Information
http://fbcoem.org/
Checklist

When you apply for services, please have the following information available:

- Social Security number
- Current and pre-disaster address
- Telephone numbers where you can be contacted
- Insurance Information
- Total household income
- A routing and account number from your bank (only necessary if you want to have disaster assistance funds transferred directly)